



JusticeBot Impact Report

Q4 2018 - 2019 October

Magezi Sagesse

The knowledge of the law and legal procedures are the first steps to get a legal issue solved in an inexpensive and timely manner.

In the quest of providing access to legal knowledge JusticeBot has provided access to justice for **50,818** people in Uganda since Q4 2018.

INTRODUCTION

65 % of Ugandans seek legal information when faced with legal issues a report by HiiL; but access to legal information in a simplified manner has a prohibitive cost and is difficult.

“

People perish because of lack of knowledge (Hosea 4:6)

”

JusticeBot, from an idea in 2018 to an organization has helped thousands of people to access justice.

OUR MISSION

To provide legal information and procedures in a simplified manner and create accessibility to those in need of legal services to lawyers.

WORD FROM CEO

The world forms a system. A system defined as a collection of elements or components that are organized for a common purpose (TechTarget, 2015). People, organizations and all things existing in the world are the components of the world system created to work together to promote prosperity while protecting the planet. It is only when we support one another in playing our roles in this system that we can achieve more and can make the world a better place.

JusticeBot being part of this system makes no exception in helping and receiving from other entities of the system.

Everything that we have done and will do could not be possible if HiiL with its acceleration program and other actors such as Facebook with its Facebook Developer Community Challenge program didn't exist as components of this system.

Not only has HiiL given birth to JusticeBot via its hackathon in 2018 which gave it a way to win the Facebook Developer Circle Community challenge Sub Saharan 2019 Award that supported us in the beginning but has also brought us up and mentored us via its acceleration program in accomplishing our mission.

Many other individuals have contributed to what we have done and we are really grateful to them. We all are part of the world and it being a system we all have a role to play towards the greater goal.

JusticeBot has a vision of providing access to justice to 6 million people and provide jobs to 6000 lawyers across Africa by 2025, this can only be possible if you play a part in helping these million people. Without you we simply cannot.

Society benefits if its citizens have a better understanding of the law and know how justice is served (The Task Force on Justice, 2019).

In this report you can read about how far we have made this a reality.

Join us, together we can achieve more.

Sincerely,

Magezi Sagesse, Co-Founder & CEO JusticeBot



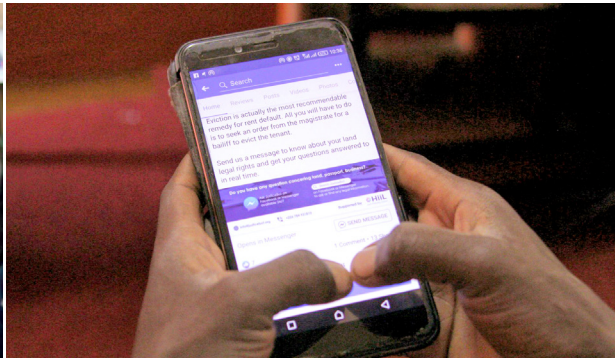
HOW WE MEASURE IMPACT

We are a data driven organization.

Being a Legal-Tech solution calls us to track every piece of information that can help improve our platform and ensure people are being helped to solve their legal issues.



We have an **online platform powered by Artificial Intelligence** and available **24/7** to answer thousands of people's legal questions and connect them with lawyers via chat on Facebook/Messenger and on our website.



To ensure that our innovation impacts people's lives and improves our service, HiilL acceleration program trained us in how to properly measure social impact focusing on the Golden Circle and the social mission. We learnt :

1. How to work with Lean startup model to develop our products and improve it.
2. Measuring the breath of impact: How many people we are helping.
3. Measuring the depth of impact : The number of actual impact made on people's lives.

IMPACT MADE

We work one-on-one to solve problems and answering people's legal questions. We focus on helping one to make an informed decision to prevent the violation of his/her rights and the unnecessary cost and stress in the process of accessing justice.

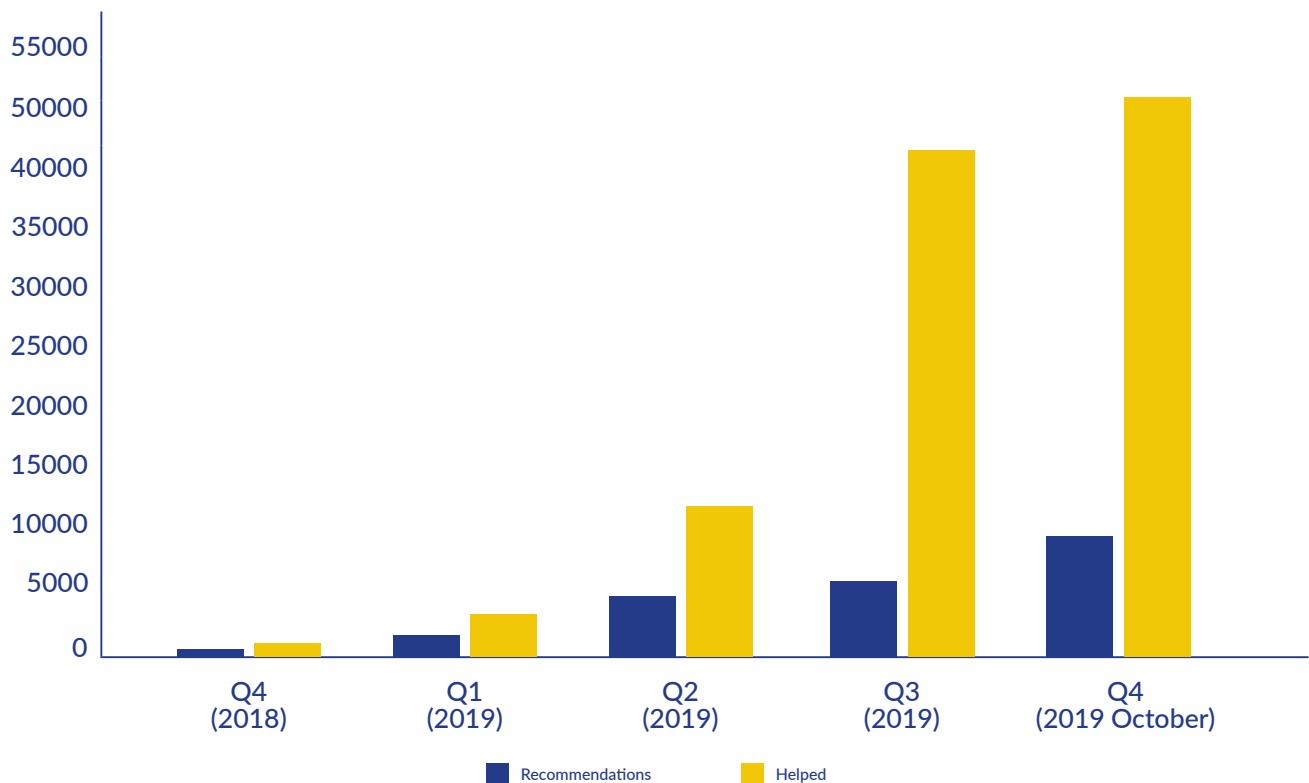
ACHIEVEMENTS

We have helped **50,818 people** to prevent or resolve their most pressing justice problems

90,782 Request Received

8,095 Recommendations

5,500 Appreciation received quarterly



OUR OBJECTIVES AND ACHIEVEMENT BASED ON THEM

1. Educate people about their legal rights and duties : 20000
2. Ensure one understands and gets enough knowledge to solve her/his legal issues: 30,818
3. Ensure that the public access legal service providers with the right expertise to solve their issue: 4000

JUSTICE NEED HANDLED

Our main target were people with land issues but we have received people with other justice needs too.



REGION REACH

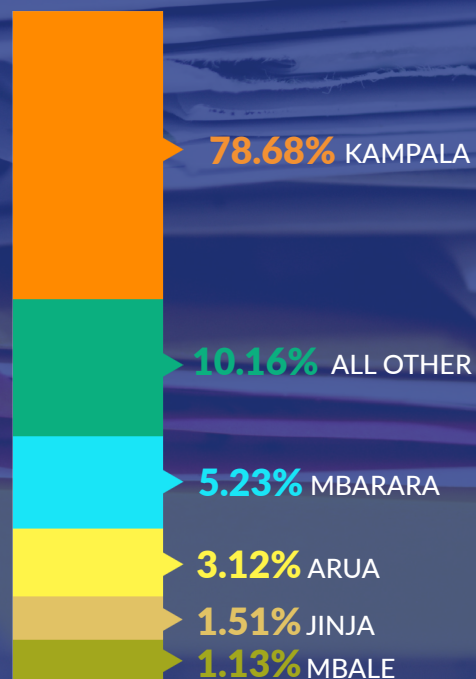


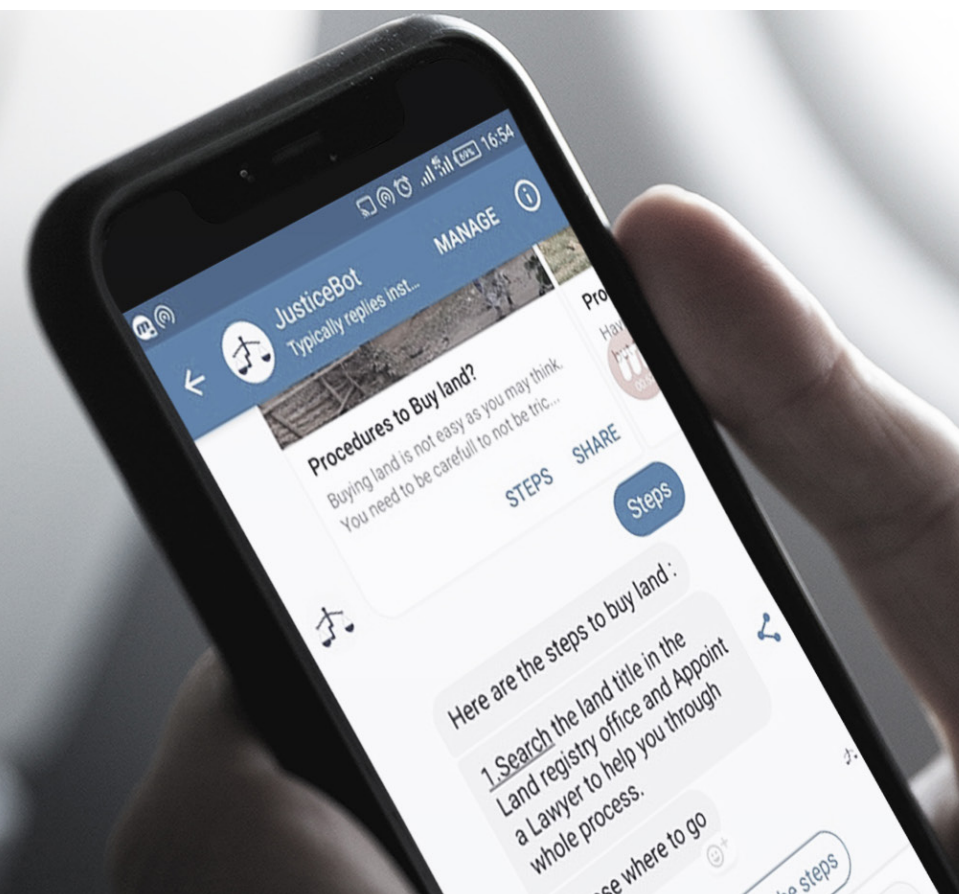
UGANDA



OTHER COUNTRIES

Though we have been more focused on letting people in kampala know our existence the platform has been helping people outside Kampala too.

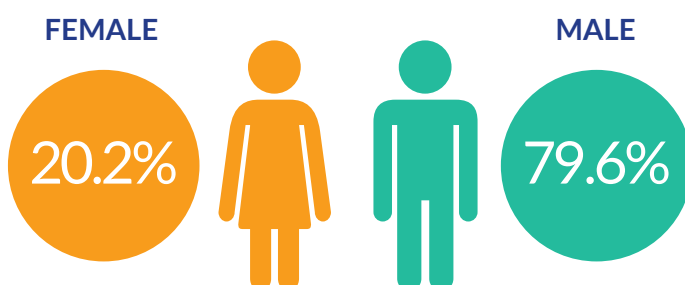




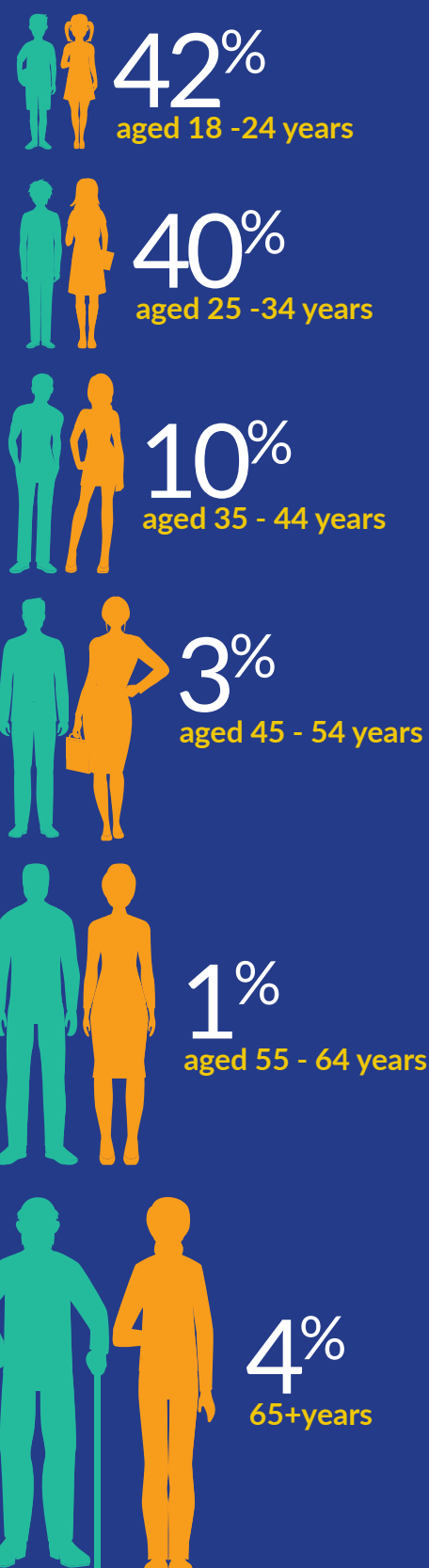
GENDER EQUALITY

Empowering women and achieving gender equality is one of the Sustainable Development Goals that we focus on. Even though women face justice issues more frequently than men, they often don't have access to justice solutions (Hiil Impact Report 2012 - 2016).

We have made the empowerment and transformation of women and their access to justice as one of our primary concerns. Below is the percentage of people we have served with a look at gender.



AGE SERVED



EMPLOYMENT



We received 2 Students for internship and 2 volunteers and we have from time to time employed 8 more people of whom **60% are women.**

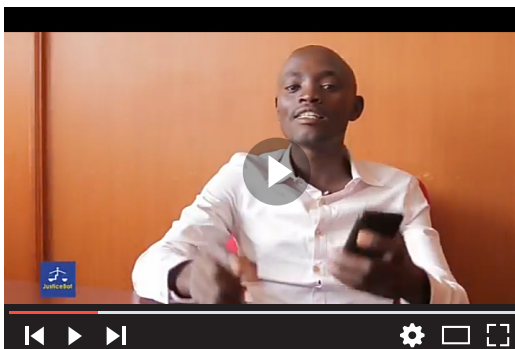


GRANT RECEIVED

For every **1 euro received**, **2 people** were able to prevent or resolve their most pressing justice problems.



CHECK WHAT PEOPLE ARE SAYING ABOUT OUR SERVICE



- https://www.youtube.com/watch?v=g38sbcUf_3E&t=3s
- https://youtu.be/-c69_4wZgYE



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